

Ensure the device you will be using for your Telemedicine Appointment meets the following minimum system requirements.

For Desktop Computers/Laptops



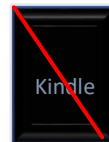
- A Mac or PC with a camera, microphone, and speakers.
- An internet connection with at least 350 Kbps download and upload speeds. Anything above 10-15 Mbps will work best.
- Google Chrome for PCs or Safari 11+ for Mac. (Mozilla Firefox and Microsoft Edge will work, but you may encounter problems)
- The latest operating systems, such as Windows 10 or macOS Catalina
- Javascript enabled (this is enabled by default, and doxy.me will give you a message if you need to enable it)

For Smart Phones/Tablets



- Use Safari 11+ on your Apple iOS devices (latest version of your iOS)
- Google Chrome on your Android device

The following are not compatible with doxy.me



- Amazon Kindle and other e-readers
- Voice-controlled smart speakers such as Alexa or Google Assistant

Prior to checking in for your appointment at Oregon Urology, please follow the below instructions to ensure proper connectivity.

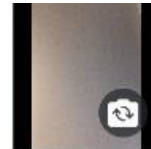
Once in you've entered your name for your providers waiting room, use the Pre-call Test button to make sure your speakers and camera are all setup and working.

We recommend using the pre-call test at least a day prior to your appointment with your provider to avoid unnecessary delays.

Mr. Karlsen

OFFLINE

Waiting for your provider to come online



 Pre-call Test

Welcome!

I will start the video call in a moment.