

Oregon Urology Institute, PC Oregon Surgi Center, PC	
SUBJECT: Nondiscrimination Policy	DEPARTMENT: Compliance
ORIGINAL EFFECTIVE DATE: 10/01/2016	DATE(S) REVISED: 10/10/2018 05/06/2020

Oregon Urology Institute, P.C. (OUI) and Oregon Surgi Center, LLC (OSC) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. OUI and OSC do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

OUI and OSC:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the OUI and OSC Compliance Manager.

If you believe that OUI and/or OSC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the OUI/OSC Compliance Manager, 2400 Hartman Ln, Springfield, OR 97477, 541-334-3350. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the OUI/OSC Compliance Manager is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at [HTTPS://OCRPORTAL.HHS.GOV/OCR/PORTAL/LOBBY.JSF](https://ocrportal.hhs.gov/ocr/portal/lobby.jsf), or by mail or phone at:

U.S. Department of Health and Human Services
 200 Independence Avenue, SW
 Room 509F, HHH Building
 Washington, D.C. 20201
 1-800-868-1019, 800-537-7697 (TDD)

Complaint forms are available at [HTTP://WWW.HHS.GOV/OCR/OFFICE/FILE/INDEX.HTML](http://www.hhs.gov/ocr/office/file/index.html).

Limited English Proficiency of Language Assistance Services

ATTENTION: If you speak English language assistance services, free of charge, are available for you. Call 1-541-334-3350

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-541-334-3350.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-541-334-3350.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-541-334-3350。

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-541-334-3350.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-541-334-3350 번으로 전화해 주십시오.

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-541-334-3350.

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-541-334-3350 まで、お電話にてご連絡ください。

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-541-334-3350

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-541-334-3350.

1-541-334-3350

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-541-334-3350.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-541-334-3350.

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-541-334-3350 تماس بگیرید.

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-541-334-3350.

1-541-334-3350

END OF POLICY